



Information Technology Services Pilot Project

What we are: The County of York Maine has begun a pilot project to extend the IT services of the Courthouse, Government building and Sheriff's office, out to the towns and cities within our County. This includes support for existing computer and phone equipment, advice and guidance for future investments all in the context of government computing, communications and security concerns. By contracting with the County, local communities can save on the cost of hiring fulltime staff for these needs and/or signing expensive contracts with other IT companies. Most importantly, the County and municipalities can move toward a standardized platform of technology for efficient and cost effective operations that will result in savings for all taxpayers in York County.

What we offer: Whether you just need some advice on upcoming projects, or you need to replace all your equipment and have no staff to do it, we can help. We can provide daily helpdesk support for end user problems, off-site back up of your data, remote monitoring, on-site assistance, help in deployment of new systems, planning advice for upgrades and replacement of aging hardware and can just be another source to bounce problems and ideas off of.

What is the cost ? : Since this is a pilot project for appropriate planning purposes the County would be looking for a minimum commitment of one (1) year. Thereafter, providing you are satisfied with the service, the County would be looking to continue a yearly contract with your Town that outlines a minimum commitment. During the first year we will be able to gather feedback from participating municipalities and tailor programs and services to better meet the individual needs of the municipality and possibly develop different tiers of service. To determine cost we ask that you review your technology budget and ask yourself if you are getting the service level you need at a reasonable price. Our models will be based on costs considerably less than the industry standard of \$85 to \$110 per hour.

Where do I sign up !?: Talk with the York County Manager, Gregory Zinser. He can be reached at gtzins@co.york.me.us , or by phone at 207.459.2312